



Privacy Policy

At The Enchanta Company Inc., we are committed to protecting the privacy of our visitors. This privacy policy explains how we collect and use your personal information when you visit our website.

Personal Information We Collect

We may collect personal information, such as your name, email address, and phone number, when you engage with us online, including when you purchase tickets, sign up for our newsletter, participate in surveys or contests, or contact us to request information or support. We use this information to fulfill your requests, provide customer service, and communicate with you about the event and other festival-related news and promotions.

Non-Personal Information We Collect

We automatically collect certain non-personal information when you visit our website, such as your IP address, browser type, and pages viewed. This information helps us understand how visitors use our site and improve our content and services.



Cookies & Tracking

We use cookies and other tracking technologies to provide a personalized experience on our website and to better understand how visitors navigate and use our site. Cookies are small data files that are placed on your device when you visit our website. You can disable cookies in your browser settings, but doing so may limit your ability to use certain features of our website.

Information Sharing

We do not sell, rent, or otherwise share your personal information with third parties, except where required by law or to facilitate the services that we provide, such as sharing your information with our partners and vendors to process your ticket purchase or deliver festival-related content and services.

Security

We take reasonable measures to protect the security of your personal information against unauthorized access or disclosure. However, no transmission of information over the internet is completely secure, and we cannot guarantee the security of your information.



Third-Party Links

Our website may contain links to third-party websites or services. We are not responsible for the practices or content of these third-party sites.

Updates & Contact

We reserve the right to update this privacy policy at any time. Any updates will be posted on our website. If you have any questions or concerns about our privacy policy or wish to request that we delete your personal information, please contact us at fergusenchanteforest@gmail.com.

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